ScriptPro robot saves labor costs, reduces stress on staff

Robotic arm counts and fills without cross-contamination.

Thousands of pharmacies rely on the SP 100 Robotic Prescription Dispensing System to relieve their workload.

"In 1974, my father and a pharmacist opened Forest Hill Drug Mart on the eastern shore of Nova Scotia. After a period of rapid growth, we purchased our first piece of automation in 2002 to handle prescriptions for nursing homes. In 2006, we opened a second location in a health clinic.

"From an earlier experience, we knew the benefits of automation for labor savings and efficiency. So, we looked into robotic dispensing as a way to control labor costs and reduce stress on our staff. By doing a cost analysis, I know that every time a person counts pills manually, I lose money. The robot makes money for us every time it fills a prescription.

"The ScriptPro robot is the simplest dispensing robot out there—in a machine like this, the fewer moving parts, the better. It really does help with labor and efficiency. We've been able to grow without hiring another pharmacist and we've retained our current staff. They love the reduction in stress. If eight prescriptions need filling and seven are filled by the robot, our people can concentrate on the one manually filled prescription.

"In the clinic pharmacy, we can fill fifty prescriptions in two hours with just one pharmacist. Being connected to a clinic means the pharmacist gets slammed at certain times of the day, but by using the robot he can stay level—even during those busy times.

"When a pharmacist comes to work at one of our pharmacies after working in a big store filling 500 scripts a day, they wonder how they worked in those conditions without the help of a ScriptPro robot. After working here, they won't go back to that grind.

"In the two years we've had the robot, I've only spent about five hours working with it, and that included training. It just doesn't break down. When I do call customer service, it usually takes about 10 minutes or less to find a solution."

Nathan Hill, Owner

Forest Hill Drug Mart
Customer Since 2007

Pharmacy Type: Independent
Location: Nova Scotia, Canada

ScriptPro®
Pharmacy Automation

For more information call: 800.606.7628 • 913.384.1008 • www.scriptpro.com