Size and Capacity of CRS is the Perfect Fit

Compact Robotic System is a sleek new addition to the robotic product line.

Robotic arm counts and fills without cross-contamination.

Label includes auxiliary warnings and drug image with description.

Family Care Pharmacy is located in Highland, IL, population 11,000. The pharmacy is located within the locally owned Supervalu supermarket and it competes with three chain pharmacies.

"Even with all the competition, we are the second busiest pharmacy in our area because we pride ourselves on knowing and taking care of our customers. Also, our community looks to us as a resource. As we grew, I did not want to lose sight of our place as a resource.

"Over time, we experienced more pressure in processing the scripts, which made it hard to spend time with customers. So I looked into automation. My research included speaking to pharmacy technicians at other pharmacies who use various automation systems, because it is the technicians who are most hands-on with the automation. The people using ScriptPro were the happiest with their buying decision. The reports on ScriptPro about the system and support were impressive.

"Then I saw ScriptPro's CRS and I was able to make the decision in ten minutes! The compact footprint was very attractive. I looked at the number of drugs most frequently prescribed and dispensed, and the 75 cell capacity would allow me to dispense those drugs from the CRS. I could also efficiently control my inventory of those drugs, so I wouldn't have a lot of stock tied up on the shelves.

"The CRS has done everything I thought it would do for my business. We can devote our time to all the other things we do to help the people in our community. We provide a medication management program for our many elderly residents, service to a long-term care facility, compounding, clinic care, cholesterol testing, INR blood testing, A1C testing for diabetes, and immunizations.

"We have had minimal issues with our CRS and no significant down time. Every person we dealt with in sales, training, support, and the help desk has been incredibly nice and knowledgeable."

Dan Fieker, R.Ph., Owner

Family Care Pharmacy
Customer Since 2012

Pharmacy Type: Independent
Prescription Volume: 200-240 per day
Location: Highland, IL
System: CRS (Compact Robotic System)

ScriptPro®
Pharmacy Automation

For more information call: 800.606.7628 • 913.384.1008 • www.scriptpro.com